

Pony Express and Covid-19

Effective July 17th, The Pony Express will open for services with a **modified** schedule and the following restrictions. We ask for your understanding and cooperation during this emergent situation.

1. Due to the Covid-19 Virus and the identified preventive restrictions, **all passengers are required to wear masks or facial coverage** while riding the Trolley and sit in designated seats. (Social distancing)
2. **Social distancing will result in decreased capacities for each Trolley. This measure is necessary to enhance our ability to decrease the spread of the infection.**
3. **Additionally, ridership is requested for essential use, that is personal appointments, pharmacy, work, and dining.**
4. Service will be available on a modified schedule which consists of Friday, Saturday, and Sunday between the hours of 4pm and 10pm. Green and Red Routes will be followed.
5. Trolley times will vary dependent upon traffic flow.
6. **Until further notice, passengers are not allowed to remain on board a single Trolley beyond their one-way trip destination. No extended rides on a single vehicle are permitted.**
7. **Unaccompanied minors are not allowed on the trolley during this COVID-19 emergency. Solo minors in uniform or with employee badges are permitted to ride to and from work. Minor shall be 14 years of age and younger.**
8. For your safety, there will be no “seat switching” while the trolley is in motion.

Schedule – Red and Green Routes

1. Modified schedules will remain in place until further notice or imposed restrictions change.
2. **Modified schedule consists of Friday, Saturday, and Sunday between the hours of 4pm and 10pm.**
3. **Season begins July 17th and ends November 29th. Schedule is subject to change without notice.**

Ridership

1. **No Mask = No Service** (Children under the age of 6 may be excused with family consent.)
2. **Riders presenting with positive signs of illness (fever, cough, nausea, etc.) are asked not to ride the trolley for the safety of others.**
3. Riders will occupy designated seats with no switching allowed.
4. Trolley Capacity is limited to comply with social distancing limitations. Your cooperation is greatly appreciated. **Small families may be seated on the bench seat at the rear of trolley available. Each Trolley will be limited to capacity of 7.** Exception would be made for small family that will be allowed to sit in rear bench seat.
5. Transportation fees are waived during this emergent situation.
6. **Designated seats will be identified with diagonal caution tape and signage.**
7. **Riders are asked to sit next to window once they are seated**
8. We apologize for any inconvenience. And appreciate your cooperation.

Trolley Cleaning

1. **External cleaning will be completed Weekly and as needed by designated operations staff.**
2. **Internal cleaning will be completed by Pony Express team using hospital-grade disinfectant applied to touch areas including seats, railings, window fixtures, overhead rails, driver cock pit and steering wheel etc.**
3. **Each Trolley is treated at the beginning and end of each shift, as well as any identified special needs. End of shift treatment will include complete Trolley sweeping of passenger compartment.**
4. **In the event medical attention with body fluids occurs, staff will follow policy addressing body fluid incident. Trolley will be exchanged with backup trolley and the soiled trolley will be taken for cleaning. The Transportation Director or designee will be contacted to assist with process. Documentation will be completed.**